

# DRIVE Release Notes

## 2018 DRIVE Release 5

Release date: December 9, 2018

**DataVerify** is pleased to announce the following updates to DRIVE® available **December 10<sup>th</sup>, 2018**:

- ✓ **VOE/VOI ORDER TYPE CHANGE**
- ✓ **4506-T BLANK FORM**

*Details about these changes are described on the following page.*

*If you have any questions, concerns or comments about any information provided in this document, or if you need help setting up a new feature, please do not hesitate to contact Customer Support at 1-866-895-3282 or by e-mailing us at [support@dataverify.com](mailto:support@dataverify.com).*

## What's New/Different

Enhancements, new features, fixed issues

### VOE/VOI Order Type Change

When *DataVerify* is the selected VOE/VOI vendor, the **Order Type** designations of “Verbal” or “Written” are replaced wherever displayed in DRIVE (i.e. Order VOE page, VOE order details, VOE search page).

- “Verbal” is changed to “Employment”
- “Written” is changed to “Income”

To streamline the selections on the **Order VOE** page when *DataVerify* is the selected vendor, the **Order Type** drop-down field has been removed so that the user only needs to select the **Verification Type** of either “Income” or “Employment.”

The screenshot shows the 'Order VOE' page with a navigation bar at the top containing 'LOANS', 'REPORTS', 'SUPPORT', 'TOOLS', and 'ADMIN'. Below the navigation bar, there is a header 'Order VOE' and a note: 'Separate multiple email addresses with a space or semi-colon'. The main form is divided into two sections: 'Customer Information' and 'Order Information'. The 'Customer Information' section includes fields for Date (11/20/2018), Requested by, Email, Billing Identifier, Customer Phone, and Loan Number. The 'Order Information' section includes a Vendor dropdown menu (set to 'DataVerify') and a Verification Type dropdown menu (with options: Please Select, Income, Employment). The Vendor and Verification Type fields are highlighted with a red border.



The **Vendor** field will now always display on the **Order VOE** page, even if there is only one VOE vendor set up for your company.

There is no change when *Equifax* is the selected VOE vendor. The **Order Type** drop-down field will remain on the page to allow the user to make the appropriate selection (“Instant” or “Researched”) in addition to selecting the desired **Verification Type**.

### 4506-T Blank Form

The blank 4506-T and 4506-T EZ forms in DRIVE have been replaced with the new September 2018 version of the forms.



The blank 4506-T form is available in DRIVE either from the 4506 order page or from the SUPPORT tab under 4506/SSA Verify Help.