

AskVanDyk.com

Training Guide

- Log in at [AskVanDyk.com](https://www.askvandyk.com) *
 - AskVanDyk is powered by Vamba – you will see their logo when you log in.

Start Search

- From here, you can start your search several ways:

The screenshot shows the AskVanDyk.com website interface. At the top, there is a Vamba logo and a search bar with the placeholder text "Search something...". A callout box points to this search bar with the text "Type keywords here". Below the Vamba header is a green banner with the text "what do you need help with?" and a search input field with the placeholder "Enter your KEYWORD(S) here...". A callout box points to this input field with the text "Type your question or keywords here". Below the banner are five agency logos: FNMA, FHLMC, FHA, VA, and USDA. A callout box on the left points to these logos with the text "Choose an agency to browse selling guides". Below the agency logos is a section titled "Resources / Guidelines | See All". This section contains three resource cards, each featuring a profile picture of Taryn Chatel and a VANDYK MORTGAGE logo. The first card is titled "Condo Tracking (Updated 1.9.20)" and includes a download link for an Excel spreadsheet. The second card is titled "Disclosing Tax Proration (Memo 8.5.16)" and includes a download link for a memo. The third card is titled "Condo Review Procedures and Resources" and includes a download link for a PDF. A callout box on the left points to this section with the text "Browse by Category:" and a list of categories: Resources/Guidelines, Closing/Compliance, How To/Quick Guides, Broker Partners, Lending, and Announcements. Below the resource cards is a section titled "Closing / Compliance | See All".

- For access to AskVanDyk.com, please email ProductionSupport@vandykmortgage.com.

Search Results

- After you initiate your search, you will see your results below:

The screenshot shows a search interface with a search bar containing 'permanent resident' and a 'Search' button. Below the search bar, there is a 'SHOW:' section with a checked checkbox and several filter buttons: ALL (selected), FNMA, FHLMC, FHA, VA, USDA, and INT. A callout bubble points to the 'INT' button, stating: "INT" is for Internal (VanDyk) guidelines. The search results are displayed in a list format, with each result having a filter button on the left and a title. The first result is 'FHA Residency Requirements - Lawful Permanent Resident Aliens', the second is 'FNMA Verification of Assets for Non-U.S. Citizen Borrowers', the third is 'INT Citizenship Policy', and the fourth is 'FHLMC 5103.2: Permanent and nonpermanent resident aliens (03/02/16)'. Each result includes a brief description and a '(more) (see full article)' link. There are also tags below each result, such as 'fha', 'green card', 'permanent resident alien', 'green card', 'resident alien', 'down payment', 'guidelines', 'non us citizen', 'citizenship', 'citizenship policy', 'identification requirements', 'permanent resident', and 'freddie mac'.

- Find the result that will best answer your question, or scroll to the end of the results to Escalate your question:

Show [More Results](#) or [Escalate](#) question?

Search Results (continued)

FHA Guidelines

FHA Residency Requirements - Lawful Permanent Resident Aliens

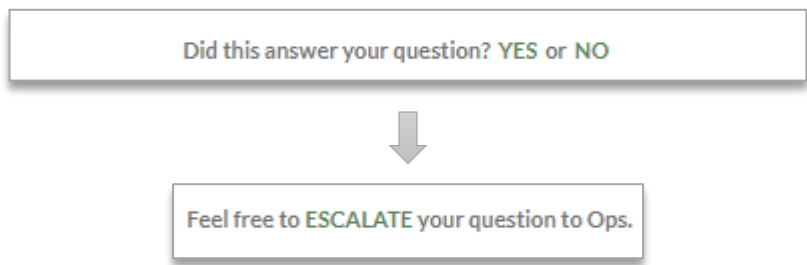
A. Title II Insured Housing Progra...

1. Origination/Processing
2. Allowable Mortgage Param...
3. Underwriting the Property
4. Underwriting the Borrower ...
5. Manual Underwriting of the ...
6. Closing
7. Post-Closing and Endorsem...
8. Programs and Product
 - a. 203(k) Rehabilitation Mo...
 - i. Overview
 - ii. Borrower Eligibility
 - (A) General Borrowe...
 - (1) Social Securit...
 - (2) Borrower Ag...
 - (3) Borrower Mi...

Agency guidelines will show the location of the result within the Selling Guide

Or, click a tag to find other results with the same tag

- **All results** will have “Did this answer your question?” near the bottom. Click “**Yes**” to help future searches or click “**No**” to receive an option to Escalate.



Escalating Questions

- You'll have the opportunity to give more detail about your question/scenario, and the ability to attach files for reference.

Purpose Program Property Type Occupancy FICO ⓘ Loan # ⓘ

Please Select ⌵ Please Select ⌵ Please Select ⌵ Please Select ⌵

Please give us more details about your question:

- Upon submitting, you will receive a confirmation email.
- Your question will be reviewed and answered by Underwriting team leads.

